



Business Excellence Models (EFQM): Advanced Level

Quality & ISO Management

QGT-QMS-132 | Advanced | 5 or 10 days | Online, classroom, in-house

Course overview

Business Excellence Models (EFQM): Advanced Level is an advanced programme for experienced practitioners in Business Excellence Models (EFQM). It covers the principles, the requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Business Excellence Models (EFQM)
- Apply the relevant requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge
- Apply advanced analysis methods to real operating data
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for quality managers, auditors, engineers and process owners with at least three years of experience.

Course outline (5 days)

Day 1: Core principles revisited

Fast review and recent changes in ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge

Day 2: Advanced analysis methods

Detailed techniques, data interpretation and calculations

Day 3: Design and performance optimisation

Improving reliability, efficiency and cost

Day 4: Troubleshooting complex cases

Diagnosing multi-cause problems from field data

Day 5: Risk, decisions and integration

Building a risk-based plan and presenting recommendations

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
25 Apr – 6 May 2027	Riyadh	Classroom	10 days	\$9,900
16–20 May 2027	Muscat	Classroom	5 days	\$5,500
2–13 Aug 2027	Accra	Classroom	10 days	\$9,900
16–20 Aug 2027	Nairobi	Classroom	5 days	\$5,500
22 Nov – 3 Dec 2027	Online (live)	Online (live)	10 days	\$5,500
21 Feb – 3 Mar 2028	Brussels	Classroom	10 days	\$9,900
17–21 Apr 2028	Tunis	Classroom	5 days	\$5,500
14–25 May 2028	Manama	Classroom	10 days	\$9,900
29 May – 2 Jun 2028	Tbilisi	Classroom	5 days	\$5,500
13–24 Nov 2028	Online (live)	Online (live)	10 days	\$5,500
16–27 Apr 2029	Lagos	Classroom	10 days	\$9,900
29 Apr – 3 May 2029	Amman	Classroom	5 days	\$5,500
3–14 Jun 2029	Cairo	Classroom	10 days	\$9,900
1–5 Jul 2029	Manama	Classroom	5 days	\$5,500
22 Oct – 2 Nov 2029	Online (live)	Online (live)	10 days	\$5,500
27 Jan – 7 Feb 2030	Jeddah	Classroom	10 days	\$9,900
17–21 Jun 2030	Kigali	Classroom	5 days	\$5,500
24 Jun – 5 Jul 2030	Marrakech	Classroom	10 days	\$9,900
15–19 Sep 2030	Sharm El Sheikh	Classroom	5 days	\$5,500
28 Oct – 8 Nov 2030	Online (live)	Online (live)	10 days	\$5,500

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/business-excellence-models-efqm-advanced-level/>

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