



Business Excellence Models (EFQM): Practical Workshop

Quality & ISO Management

QGT-QMS-153 | Practical workshop | 5 or 10 days | Online, classroom, in-house

Course overview

Business Excellence Models (EFQM): Practical Workshop is a hands-on workshop built around exercises and real site problems in Business Excellence Models (EFQM). It covers the principles, the requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Business Excellence Models (EFQM)
- Apply the relevant requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for quality managers, auditors, engineers and process owners who want practice rather than theory.

Course outline (5 days)

Day 1: Workshop briefing and baseline

Participants bring a real problem from their own site

Day 2: Guided practice 1

Hands-on exercises using templates, checklists and calculators

Day 3: Guided practice 2

Simulations and role-play based on Business Excellence Models (EFQM) scenarios

Day 4: Field cases from the Gulf and Africa

Analysing what went wrong and what worked

Day 5: Action plan and peer review

Each participant leaves with a reviewed improvement plan

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
21–25 Mar 2027	Dammam	Classroom	5 days	\$5,500
29 Mar – 9 Apr 2027	Budapest	Classroom	10 days	\$9,900
15–19 Aug 2027	Algiers	Classroom	5 days	\$5,500
30 Aug – 10 Sep 2027	Vienna	Classroom	10 days	\$9,900
29 Nov – 3 Dec 2027	Online (live)	Online (live)	5 days	\$3,000
31 Jan – 4 Feb 2028	Lisbon	Classroom	5 days	\$5,500
6–17 Mar 2028	Bangkok	Classroom	10 days	\$9,900
19–23 Jun 2028	Marrakech	Classroom	5 days	\$5,500
21 Aug – 1 Sep 2028	Munich	Classroom	10 days	\$9,900
13–17 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
14–18 May 2029	Copenhagen	Classroom	5 days	\$5,500
28 May – 8 Jun 2029	Cape Town	Classroom	10 days	\$9,900
4–8 Jun 2029	Bangkok	Classroom	5 days	\$5,500
9–20 Sep 2029	Doha	Classroom	10 days	\$9,900
8–12 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
24–28 Mar 2030	Riyadh	Classroom	5 days	\$5,500
26 Aug – 6 Sep 2030	Milan	Classroom	10 days	\$9,900
2–6 Sep 2030	Beirut	Classroom	5 days	\$5,500
14–25 Oct 2030	Accra	Classroom	10 days	\$9,900
25–29 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/business-excellence-models-efqm-practical-workshop/>

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