



Business Process Improvement

Leadership & Management

QGT-LEA-113 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Business Process Improvement is an introduction that builds a solid working knowledge in Business Process Improvement. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Business Process Improvement
- Apply the relevant requirements of leading management research and international best practice
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for executives, managers, team leaders and high-potential staff, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Business Process Improvement fits into daily operations

Day 2: Codes, standards and requirements

What leading management research and international best practice require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
1–5 Mar 2027	Munich	Classroom	5 days	\$5,500
17–28 May 2027	Luanda	Classroom	10 days	\$9,900
20–24 Sep 2027	Marrakech	Classroom	5 days	\$5,500
8–19 Nov 2027	Nairobi	Classroom	10 days	\$9,900
22–26 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
16–20 Apr 2028	Kuwait City	Classroom	5 days	\$5,500
19–30 Jun 2028	Luanda	Classroom	10 days	\$9,900
7–11 Aug 2028	Lisbon	Classroom	5 days	\$5,500
16–27 Oct 2028	Milan	Classroom	10 days	\$9,900
4–8 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
26 Feb – 2 Mar 2029	Accra	Classroom	5 days	\$5,500
1–12 Apr 2029	Algiers	Classroom	10 days	\$9,900
25–29 Jun 2029	Barcelona	Classroom	5 days	\$5,500
8–19 Jul 2029	Muscat	Classroom	10 days	\$9,900
13–17 Aug 2029	Online (live)	Online (live)	5 days	\$3,000
4–8 Mar 2030	Lisbon	Classroom	5 days	\$5,500
13–24 May 2030	Houston	Classroom	10 days	\$9,900
8–12 Jul 2030	Prague	Classroom	5 days	\$5,500
30 Sep – 11 Oct 2030	Dubai	Classroom	10 days	\$9,900
18–22 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/business-process-improvement/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

