



Business Process Improvement: Practical Workshop

Leadership & Management

QGT-LEA-155 | Practical workshop | 5 or 10 days | Online, classroom, in-house

Course overview

Business Process Improvement: Practical Workshop is a hands-on workshop built around exercises and real site problems in Business Process Improvement. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Business Process Improvement
- Apply the relevant requirements of leading management research and international best practice
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for executives, managers, team leaders and high-potential staff who want practice rather than theory.

Course outline (5 days)

Day 1: Workshop briefing and baseline

Participants bring a real problem from their own site

Day 2: Guided practice 1

Hands-on exercises using templates, checklists and calculators

Day 3: Guided practice 2

Simulations and role-play based on Business Process Improvement scenarios

Day 4: Field cases from the Gulf and Africa

Analysing what went wrong and what worked

Day 5: Action plan and peer review

Each participant leaves with a reviewed improvement plan

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
8–12 Mar 2027	London	Classroom	5 days	\$5,500
25 Jul – 5 Aug 2027	Jeddah	Classroom	10 days	\$9,900
18–22 Oct 2027	Tbilisi	Classroom	5 days	\$5,500
22 Nov – 3 Dec 2027	Abu Dhabi	Classroom	10 days	\$9,900
29 Nov – 3 Dec 2027	Online (live)	Online (live)	5 days	\$3,000
27 Feb – 2 Mar 2028	Erbil	Classroom	5 days	\$5,500
5–16 Jun 2028	Geneva	Classroom	10 days	\$9,900
12–16 Jun 2028	Luanda	Classroom	5 days	\$5,500
13–24 Nov 2028	Budapest	Classroom	10 days	\$9,900
4–8 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
8–12 Jan 2029	Edinburgh	Classroom	5 days	\$5,500
15–26 Jan 2029	Budapest	Classroom	10 days	\$9,900
12–16 Feb 2029	Houston	Classroom	5 days	\$5,500
19 Feb – 2 Mar 2029	Geneva	Classroom	10 days	\$9,900
30 Jul – 3 Aug 2029	Online (live)	Online (live)	5 days	\$3,000
14–18 Jan 2030	Manchester	Classroom	5 days	\$5,500
16–27 Jun 2030	Kuwait City	Classroom	10 days	\$9,900
7–11 Jul 2030	Cairo	Classroom	5 days	\$5,500
18–29 Aug 2030	Erbil	Classroom	10 days	\$9,900
2–6 Dec 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/business-process-improvement-practical-workshop/>

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