



Conflict Management

Leadership & Management

QGT-LEA-115 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Conflict Management is an introduction that builds a solid working knowledge in Conflict Management. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Conflict Management
- Apply the relevant requirements of leading management research and international best practice
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for executives, managers, team leaders and high-potential staff, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Conflict Management fits into daily operations

Day 2: Codes, standards and requirements

What leading management research and international best practice require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
18–22 Jan 2027	London	Classroom	5 days	\$5,500
12–23 Apr 2027	Toronto	Classroom	10 days	\$9,900
13–17 Jun 2027	Dammam	Classroom	5 days	\$5,500
20 Jun – 1 Jul 2027	Doha	Classroom	10 days	\$9,900
4–8 Oct 2027	Online (live)	Online (live)	5 days	\$3,000
8–12 May 2028	Zurich	Classroom	5 days	\$5,500
26 Jun – 7 Jul 2028	Athens	Classroom	10 days	\$9,900
2–6 Jul 2028	Dammam	Classroom	5 days	\$5,500
23 Jul – 3 Aug 2028	Salalah	Classroom	10 days	\$9,900
20–24 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
28 May – 1 Jun 2029	Baku	Classroom	5 days	\$5,500
11–22 Jun 2029	Barcelona	Classroom	10 days	\$9,900
10–14 Sep 2029	Madrid	Classroom	5 days	\$5,500
24 Sep – 5 Oct 2029	Abu Dhabi	Classroom	10 days	\$9,900
3–7 Dec 2029	Online (live)	Online (live)	5 days	\$3,000
7–11 Jan 2030	Amsterdam	Classroom	5 days	\$5,500
20–31 May 2030	Frankfurt	Classroom	10 days	\$9,900
2–6 Sep 2030	Baku	Classroom	5 days	\$5,500
30 Sep – 11 Oct 2030	Milan	Classroom	10 days	\$9,900
21–25 Oct 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/conflict-management/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

