



Emergency Medical Services Management: Practical Workshop

Healthcare & Hospital Management

QGT-HCM-133 | Practical workshop | 5 or 10 days | Online, classroom, in-house

Course overview

Emergency Medical Services Management: Practical Workshop is a hands-on workshop built around exercises and real site problems in Emergency Medical Services Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Emergency Medical Services Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators who want practice rather than theory.

Course outline (5 days)

Day 1: Workshop briefing and baseline

Participants bring a real problem from their own site

Day 2: Guided practice 1

Hands-on exercises using templates, checklists and calculators

Day 3: Guided practice 2

Simulations and role-play based on Emergency Medical Services Management scenarios

Day 4: Field cases from the Gulf and Africa

Analysing what went wrong and what worked

Day 5: Action plan and peer review

Each participant leaves with a reviewed improvement plan

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
11–15 Jan 2027	Madrid	Classroom	5 days	\$5,500
28 Jun – 9 Jul 2027	Prague	Classroom	10 days	\$9,900
27 Sep – 1 Oct 2027	Cape Town	Classroom	5 days	\$5,500
4–15 Oct 2027	Bangkok	Classroom	10 days	\$9,900
1–5 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
28 Feb – 3 Mar 2028	Madrid	Classroom	5 days	\$5,500
5–16 Mar 2028	Jeddah	Classroom	10 days	\$9,900
3–7 Apr 2028	Paris	Classroom	5 days	\$5,500
30 Oct – 10 Nov 2028	Istanbul	Classroom	10 days	\$9,900
6–10 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
5–9 Feb 2029	Paris	Classroom	5 days	\$5,500
19–30 Mar 2029	Zurich	Classroom	10 days	\$9,900
9–13 Apr 2029	Lisbon	Classroom	5 days	\$5,500
3–14 Jun 2029	Salalah	Classroom	10 days	\$9,900
8–12 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
11–15 Feb 2030	Tunis	Classroom	5 days	\$5,500
25 Mar – 5 Apr 2030	Geneva	Classroom	10 days	\$9,900
13–17 May 2030	Istanbul	Classroom	5 days	\$5,500
2–13 Jun 2030	Salalah	Classroom	10 days	\$9,900
21–25 Oct 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/emergency-medical-services-management-practical-workshop>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

