



Healthcare Quality & Patient Safety: Advanced Level

Healthcare & Hospital Management

QGT-HCM-114 | Advanced | 5 or 10 days | Online, classroom, in-house

Course overview

Healthcare Quality & Patient Safety: Advanced Level is an advanced programme for experienced practitioners in Healthcare Quality & Patient Safety. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Healthcare Quality & Patient Safety
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Apply advanced analysis methods to real operating data
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators with at least three years of experience.

Course outline (5 days)

Day 1: Core principles revisited

Fast review and recent changes in JCI standards, WHO guidance and ISO 15189

Day 2: Advanced analysis methods

Detailed techniques, data interpretation and calculations

Day 3: Design and performance optimisation

Improving reliability, efficiency and cost

Day 4: Troubleshooting complex cases

Diagnosing multi-cause problems from field data

Day 5: Risk, decisions and integration

Building a risk-based plan and presenting recommendations

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
31 Jan – 11 Feb 2027	Doha	Classroom	10 days	\$9,900
31 May – 4 Jun 2027	Edinburgh	Classroom	5 days	\$5,500
16–27 Aug 2027	Prague	Classroom	10 days	\$9,900
6–10 Sep 2027	Istanbul	Classroom	5 days	\$5,500
22 Nov – 3 Dec 2027	Online (live)	Online (live)	10 days	\$5,500
14–25 Feb 2028	Luanda	Classroom	10 days	\$9,900
1–5 May 2028	Milan	Classroom	5 days	\$5,500
5–16 Jun 2028	Zurich	Classroom	10 days	\$9,900
19–23 Jun 2028	Manchester	Classroom	5 days	\$5,500
26 Jun – 7 Jul 2028	Online (live)	Online (live)	10 days	\$5,500
29 Jan – 9 Feb 2029	Stockholm	Classroom	10 days	\$9,900
25 Feb – 1 Mar 2029	Amman	Classroom	5 days	\$5,500
7–18 May 2029	Dubai	Classroom	10 days	\$9,900
28 May – 1 Jun 2029	Houston	Classroom	5 days	\$5,500
4–15 Jun 2029	Online (live)	Online (live)	10 days	\$5,500
25 Feb – 8 Mar 2030	Milan	Classroom	10 days	\$9,900
15–19 Apr 2030	Stockholm	Classroom	5 days	\$5,500
10–21 Jun 2030	Beirut	Classroom	10 days	\$9,900
24–28 Jun 2030	Munich	Classroom	5 days	\$5,500
18–29 Nov 2030	Online (live)	Online (live)	10 days	\$5,500

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/healthcare-quality-and-patient-safety-advanced-level/>

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