



Hospital Management

Healthcare & Hospital Management

QGT-HCM-101 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Hospital Management is an introduction that builds a solid working knowledge in Hospital Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Hospital Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Hospital Management fits into daily operations

Day 2: Codes, standards and requirements

What JCI standards, WHO guidance and ISO 15189 require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
11–15 Jan 2027	Berlin	Classroom	5 days	\$5,500
26 Apr – 7 May 2027	Paris	Classroom	10 days	\$9,900
17–21 May 2027	Rome	Classroom	5 days	\$5,500
19–30 Jul 2027	Istanbul	Classroom	10 days	\$9,900
11–15 Oct 2027	Online (live)	Online (live)	5 days	\$3,000
10–14 Jan 2028	Dubai	Classroom	5 days	\$5,500
16–27 Apr 2028	Al Khobar	Classroom	10 days	\$9,900
23–27 Apr 2028	Amman	Classroom	5 days	\$5,500
4–15 Jun 2028	Doha	Classroom	10 days	\$9,900
27 Nov – 1 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
15–19 Jan 2029	Zurich	Classroom	5 days	\$5,500
25 Feb – 8 Mar 2029	Sharm El Sheikh	Classroom	10 days	\$9,900
21–25 May 2029	Kigali	Classroom	5 days	\$5,500
5–16 Nov 2029	London	Classroom	10 days	\$9,900
3–7 Dec 2029	Online (live)	Online (live)	5 days	\$3,000
15–19 Apr 2030	Budapest	Classroom	5 days	\$5,500
27 May – 7 Jun 2030	Dubai	Classroom	10 days	\$9,900
10–14 Jun 2030	Tunis	Classroom	5 days	\$5,500
19–30 Aug 2030	Berlin	Classroom	10 days	\$9,900
21–25 Oct 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/hospital-management/>

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