



Kaizen & Continuous Improvement

Quality & ISO Management

QGT-QMS-118 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Kaizen & Continuous Improvement is an introduction that builds a solid working knowledge in Kaizen & Continuous Improvement. It covers the principles, the requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Kaizen & Continuous Improvement
- Apply the relevant requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for quality managers, auditors, engineers and process owners, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Kaizen & Continuous Improvement fits into daily operations

Day 2: Codes, standards and requirements

What ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
1–5 Mar 2027	Paris	Classroom	5 days	\$5,500
22 Mar – 2 Apr 2027	Barcelona	Classroom	10 days	\$9,900
9–13 Aug 2027	Johannesburg	Classroom	5 days	\$5,500
5–16 Sep 2027	Al Khobar	Classroom	10 days	\$9,900
15–19 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
10–14 Jan 2028	Lisbon	Classroom	5 days	\$5,500
28 Feb – 10 Mar 2028	Toronto	Classroom	10 days	\$9,900
6–10 Mar 2028	Frankfurt	Classroom	5 days	\$5,500
22 May – 2 Jun 2028	Dublin	Classroom	10 days	\$9,900
10–14 Jul 2028	Online (live)	Online (live)	5 days	\$3,000
12–16 Mar 2029	Johannesburg	Classroom	5 days	\$5,500
1–12 Jul 2029	Doha	Classroom	10 days	\$9,900
23–27 Jul 2029	Singapore	Classroom	5 days	\$5,500
20–31 Aug 2029	Stockholm	Classroom	10 days	\$9,900
12–16 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
25 Feb – 1 Mar 2030	Edinburgh	Classroom	5 days	\$5,500
13–24 May 2030	Lisbon	Classroom	10 days	\$9,900
5–9 Aug 2030	Johannesburg	Classroom	5 days	\$5,500
2–13 Sep 2030	Toronto	Classroom	10 days	\$9,900
25–29 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/kaizen-and-continuous-improvement/>

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