



Medical Records & Health Information Masterclass

Healthcare & Hospital Management

QGT-HCM-143 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

Medical Records & Health Information Masterclass is a senior-level masterclass on strategy and performance in Medical Records & Health Information. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Medical Records & Health Information
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of Medical Records & Health Information

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
15–19 Feb 2027	Kigali	Classroom	5 days	\$5,500
28 Feb – 11 Mar 2027	Manama	Classroom	10 days	\$9,900
5–9 Apr 2027	Athens	Classroom	5 days	\$5,500
25 Jul – 5 Aug 2027	Sharm El Sheikh	Classroom	10 days	\$9,900
8–12 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
17–21 Apr 2028	Tbilisi	Classroom	5 days	\$5,500
5–16 Jun 2028	Sharjah	Classroom	10 days	\$9,900
9–13 Jul 2028	Cairo	Classroom	5 days	\$5,500
21 Aug – 1 Sep 2028	Tunis	Classroom	10 days	\$9,900
13–17 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
4–8 Jun 2029	Singapore	Classroom	5 days	\$5,500
27 Aug – 7 Sep 2029	Lagos	Classroom	10 days	\$9,900
14–18 Oct 2029	Kuwait City	Classroom	5 days	\$5,500
29 Oct – 9 Nov 2029	Kuala Lumpur	Classroom	10 days	\$9,900
19–23 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
7–11 Jan 2030	Brussels	Classroom	5 days	\$5,500
8–19 Apr 2030	Stockholm	Classroom	10 days	\$9,900
20–24 May 2030	Lagos	Classroom	5 days	\$5,500
10–21 Jun 2030	Lisbon	Classroom	10 days	\$9,900
19–23 Aug 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/medical-records-and-health-information-masterclass/>

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