



Operational Excellence

Leadership & Management

QGT-LEA-120 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Operational Excellence is an introduction that builds a solid working knowledge in Operational Excellence. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Operational Excellence
- Apply the relevant requirements of leading management research and international best practice
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for executives, managers, team leaders and high-potential staff, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Operational Excellence fits into daily operations

Day 2: Codes, standards and requirements

What leading management research and international best practice require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
15–19 Mar 2027	Zurich	Classroom	5 days	\$5,500
22 Mar – 2 Apr 2027	Toronto	Classroom	10 days	\$9,900
16–20 Aug 2027	Munich	Classroom	5 days	\$5,500
29 Aug – 9 Sep 2027	Manama	Classroom	10 days	\$9,900
15–19 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
30 Jan – 3 Feb 2028	Manama	Classroom	5 days	\$5,500
24 Apr – 5 May 2028	Beirut	Classroom	10 days	\$9,900
24–28 Jul 2028	Berlin	Classroom	5 days	\$5,500
17–28 Sep 2028	Alexandria	Classroom	10 days	\$9,900
23–27 Oct 2028	Online (live)	Online (live)	5 days	\$3,000
18–22 Feb 2029	Amman	Classroom	5 days	\$5,500
9–20 Apr 2029	Johannesburg	Classroom	10 days	\$9,900
28 May – 1 Jun 2029	Athens	Classroom	5 days	\$5,500
1–12 Jul 2029	Algiers	Classroom	10 days	\$9,900
3–7 Sep 2029	Online (live)	Online (live)	5 days	\$3,000
4–8 Feb 2030	Dublin	Classroom	5 days	\$5,500
13–24 May 2030	Geneva	Classroom	10 days	\$9,900
30 Jun – 4 Jul 2030	Jeddah	Classroom	5 days	\$5,500
19–30 Aug 2030	Sharjah	Classroom	10 days	\$9,900
26–30 Aug 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/operational-excellence/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

