



Pharmacy & Medical Supply Management: Advanced Level

Healthcare & Hospital Management

QGT-HCM-120 | Advanced | 5 or 10 days | Online, classroom, in-house

Course overview

Pharmacy & Medical Supply Management: Advanced Level is an advanced programme for experienced practitioners in Pharmacy & Medical Supply Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Pharmacy & Medical Supply Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Apply advanced analysis methods to real operating data
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators with at least three years of experience.

Course outline (5 days)

Day 1: Core principles revisited

Fast review and recent changes in JCI standards, WHO guidance and ISO 15189

Day 2: Advanced analysis methods

Detailed techniques, data interpretation and calculations

Day 3: Design and performance optimisation

Improving reliability, efficiency and cost

Day 4: Troubleshooting complex cases

Diagnosing multi-cause problems from field data

Day 5: Risk, decisions and integration

Building a risk-based plan and presenting recommendations

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
14–25 Jun 2027	Athens	Classroom	10 days	\$9,900
20–24 Jun 2027	Muscat	Classroom	5 days	\$5,500
16–27 Aug 2027	Edinburgh	Classroom	10 days	\$9,900
6–10 Sep 2027	London	Classroom	5 days	\$5,500
6–17 Dec 2027	Online (live)	Online (live)	10 days	\$5,500
27 Mar – 7 Apr 2028	Barcelona	Classroom	10 days	\$9,900
15–19 May 2028	Lagos	Classroom	5 days	\$5,500
10–21 Jul 2028	Johannesburg	Classroom	10 days	\$9,900
24–28 Jul 2028	Dubai	Classroom	5 days	\$5,500
7–18 Aug 2028	Online (live)	Online (live)	10 days	\$5,500
19–30 Mar 2029	Madrid	Classroom	10 days	\$9,900
21–25 May 2029	Luanda	Classroom	5 days	\$5,500
9–20 Jul 2029	Bangkok	Classroom	10 days	\$9,900
29 Jul – 2 Aug 2029	Erbil	Classroom	5 days	\$5,500
27 Aug – 7 Sep 2029	Online (live)	Online (live)	10 days	\$5,500
7–18 Jan 2030	Manchester	Classroom	10 days	\$9,900
8–12 Apr 2030	Milan	Classroom	5 days	\$5,500
27 May – 7 Jun 2030	Casablanca	Classroom	10 days	\$9,900
8–12 Jul 2030	Beirut	Classroom	5 days	\$5,500
29 Jul – 9 Aug 2030	Online (live)	Online (live)	10 days	\$5,500

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/pharmacy-and-medical-supply-management-advanced-level>

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