



Pharmacy & Medical Supply Management

Healthcare & Hospital Management

QGT-HCM-108 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Pharmacy & Medical Supply Management is an introduction that builds a solid working knowledge in Pharmacy & Medical Supply Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Pharmacy & Medical Supply Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Pharmacy & Medical Supply Management fits into daily operations

Day 2: Codes, standards and requirements

What JCI standards, WHO guidance and ISO 15189 require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
10–14 Jan 2027	Dammam	Classroom	5 days	\$5,500
8–19 Feb 2027	Cape Town	Classroom	10 days	\$9,900
12–16 Apr 2027	Kigali	Classroom	5 days	\$5,500
13–24 Jun 2027	Amman	Classroom	10 days	\$9,900
9–13 Aug 2027	Online (live)	Online (live)	5 days	\$3,000
10–14 Jan 2028	Rome	Classroom	5 days	\$5,500
17–28 Jan 2028	Bangkok	Classroom	10 days	\$9,900
26–30 Jun 2028	Houston	Classroom	5 days	\$5,500
19–30 Nov 2028	Jeddah	Classroom	10 days	\$9,900
4–8 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
8–12 Jan 2029	Copenhagen	Classroom	5 days	\$5,500
2–13 Apr 2029	Vienna	Classroom	10 days	\$9,900
6–10 May 2029	Salalah	Classroom	5 days	\$5,500
14–25 May 2029	Lisbon	Classroom	10 days	\$9,900
12–16 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
3–7 Feb 2030	Manama	Classroom	5 days	\$5,500
17–28 Feb 2030	Sharm El Sheikh	Classroom	10 days	\$9,900
29 Apr – 3 May 2030	Budapest	Classroom	5 days	\$5,500
4–15 Aug 2030	Muscat	Classroom	10 days	\$9,900
23–27 Sep 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/pharmacy-and-medical-supply-management/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

